

Cancellation Policy

Cancellation Right

You have the right to cancel this contract within fourteen days without giving a reason. The cancellation period is fourteen days starting on the day on which you or a designated third party actually received the ordered goods.

In order to exercise your right you must inform us (Verlagsanstalt Alexander Koch GmbH, Fasanenweg 18, 70771 Leinfelden-Echterdingen, phone: 0711/7591-243, fax: 0711/7591-368, email: abo@ait-online.de) in writing about your decision to cancel this contract by sending us a clear statement (e.g. a letter sent by post, telefax or email). For this purpose, you can use the specimen cancellation form attached below, which is, however, not obligatory.

To comply with the cancellation period, it is sufficient to send the statement that you exercise your right of cancellation before the cancellation period expires.

Consequences of the cancellation

In case you cancel this contract, we have to refund all payments we received from you, including delivery costs (with the exception of additional costs resulting from your decision to chose a type of delivery other than the cost-efficient standard delivery we offer) This repayment has to be effected within fourteen days from the day we received your cancellation notice at the latest. In order to make this repayment, we will use the same means of payment you used for the original transaction, unless a different repayment method has been explicitly agreed with you; we will, on no account, charge you for this repayment. You are not required to return the goods you received. In case you want to return the goods to us, you have to bear the costs for this return.

Specimen cancellation form

If you want to cancel this contract, please fill in the form and return it to:

- Verlagsanstalt Alexander Koch GmbH, Fasanenweg 18, 70771 Leinfelden-Echterdingen
- I/We (*) hereby give notice that I/we (*) cancel my/our contract for the purchase of the following goods (*)/provision of the following service (*): AIT subscription
- ordered on (*)/received on (*)
- Consumer's name
- Consumer's address
- Consumer's signature (required for notices made on paper only)
- Date _____

(*) Strike out if not appropriate